CONTRACT USER GUIDE



How to Use the Fire/EMS, Police Equipment & Supplies and Related Services and Repairs Statewide Contract

Contract #: FIR03 Contract Duration: 09/01/2012 to 08/30/2014

MMARS #: FIRO3* Options to renew: No options available

Contract Manager: Betty Fernandez - 617-720-3133 Betty.Fernandez@state.ma.us

This contract contains Small Business Purchasing Program (SBPP), Supplier Diversity Office (SDO) Contractors and Environmentally Preferable Products (EPP) Equipment

Last change date: **10/16/12**

Contract Summary

This contract covers a large variety of Fire/EMS, Police Equipment & Supplies and Related Services and Repairs which are available from a broad variety of authorized dealers representing various manufacturers. There are four (4) categories available:

| Cat # | Category Name |
|-------|-----------------------------|
| 1 | Fire Equipment & Supplies |
| 2 | EMS Equipment & Supplies |
| 3 | Police Equipment & Supplies |
| 4 | Services & Repairs |

The contract provides the following commodities, services and maintenance within the following categories:

<u>Fire Equipment & Supplies</u> - Turnout gear, station work uniform, forestry clothing, self-contained breathing apparatus (SCBA), water applications, power tools, hand tools, meters, utility trailers, specialty equipment (i.e. municipal fire alarm equipment and signaling, receiving and cabling and emergency vehicle lighting).

EMS Equipment & Supplies – Any equipment used for first responding EMT paramedic level, excluding vehicles.

Police Equipment & Supplies - Vehicle emergency, lights, sirens, etc.

Services and Repairs – Services and/or repairs of any or all of the items listed above.

Benefits and Cost Savings

• The statewide contract covers a broad array of equipment, parts & services available through various authorized dealers of listed manufacturers.



- Competitive Pricing The Strategic Sourcing Services Team (SSST) has awarded the
 contract to those contractors who provided the most competitive discounts for the
 manufacturers being offered. Additional discounts are available, such as prompt pay
 discount, volume purchase discounts and or dock delivery discounts. Please reference the
 vendor list below for those contractors that offer prompt pay discount and for volume
 and dock delivery discount please reference "Contractors Fact Sheet" located under the
 "Vendor" tab of Comm-PASS (www.comm-pass.com).
- Selection of EPP Equipment The contract provides equipment that represents environmentally preferable products wherever possible. Such Equipment may use alternative fuel (e.g. compressed natural gas), offer an opportunity for reduced fuel usage, or provide other environmental benefits. Contractors that offer EPP equipment are identified in the Vendor list with the EPP \$\infty\$ symbol.

Who Can Use This Contract?

Applicable Procurement Law: MGL c. 7, § 22; c. 30, § 51, § 52; 801 CMR 21.00

Eligible Entities:

- 01. Cities, towns, districts, counties and other political subdivisions
- 02. Executive, Legislative and Judicial Branches, including all Departments and elected offices therein;
- 03. Independent public authorities, commissions and quasi-public agencies
- 04. Local public libraries, public school districts and charter schools;
- 05. Public Hospitals, owned by the Commonwealth;
- 06. Public institutions of high education
- 07. Public purchasing cooperatives;
- 08. Non-profit, UFR-certified organizations that are doing business with the Commonwealth;
- 09. Other states and territories with no prior approval by the State Purchasing Agent required; and
- 10. Other entities when designated in writing by the State Purchasing Agent.

Pricing and Purchase Options

Purchase Options: Purchases made through this contract will be direct, outright purchases.

Pricing and buying details: All contract manufacturers' pricing/discounts listed MUST remain firm through 9/30/14 for all listed contractors. Users may obtain manufacturer's price list directly by the contacting the contractor.

Quotes: Departments are required to solicit at least three (3) quotes from contractors listed to determine which contractor can provide the best value for the equipment being purchased. All that is required is that departments contact the three (3) contractors for quotes; you are not required to receive responses from all three (3) contacted contractors.

Updated: October 16, 2012 Page 2 of 9



Returned Goods Policy - Contract users must not accept the delivery of any product that is visibly damaged. Product must be inspected upon receipt of delivery. If a product fails inspection by the receiving facility, the product must be rejected and the contractor(s) must replace the product immediately at no additional expense to the facility.

Additional Information

<u>Product Specifications:</u> All products through the contract must meet the latest regulatory guidelines and any amendments therein in the areas of Fire/EMS, Police, Rescue Equipment and Supplies as promulgated under, but not limited to OSHA, NFPA, UL and ASTM.

User departments may request contractors to provide a Material Safety Data Sheet (MSDS) for each toxic or hazardous substance or mixture containing such substance, pursuant to M.G.L Ch. 111F, SS8,9 and 10 and the regulations contained in 441 CMR SS 21.06 when deliveries are made. Copies of these regulations may be obtained at the State House Bookstore, Secretary of State, State House, Room 117, Boston, MA 02113 (617 727 2831).

<u>Performance Bond</u> – User Departments may request and require contractors to furnish a performance and/or labor and materials bond, in a form and with surety satisfactory to the end user for those orders in the amount of \$100,000 or more. The contractor(s) shall be responsible for the cost of the bond(s).

<u>Adding/Removing Products</u> - The SSST reserves the right to add products on an as needed basis despite their initial exclusion. Contractors must obtain authorization from OSD in order to add a product to the contract award. The products should comply with the specifications and scope/description established in the original Request for Response (RFR) and the contractor must supply all supporting information and research available to the SSST for consideration. A written recommendation may also be submitted to the SSST from an eligible contract user requesting that specific brands and/or manufacturers' products be added to the contract. NO PRODUCTS MAY BE ADDED WITHOUT APPROVAL OF THE SSST AND SSSL.

<u>Special Offers</u> – Contractors MUST extend manufacturer's special offers such as but not limited to: rebates, special promotional programs, manufacturing, distribution and/or raw materials. Percent off discounts do not include any special manufacturer educational discounts. If applicable, discounts should be made available and identified to the procuring Departments.

<u>Warranty/Repairs and Services</u> - To maintain operational performance during the warranty period the contractor(s) shall be responsible for providing a loaner equal to the purchased item, until it is replaced or returned in satisfactory condition, in circumstances where the item is contingent to the buying Department's operation. The contractor will further agree to replace the same, at no cost to the buying Department for labor or materials, if said item fails to meet said specifications within one year after installation. If, after three (3) service calls for the same fault, the item cannot be returned to full operations, then the item will be

Updated: October 16, 2012 Page 3 of 9



replaced by the contractor at no cost to the buying Department. The buying Department shall **NOT** be responsible at any time during the warranty period for pickup and delivery. **UPON EXPIRATION OF THE WARRANTY PERIOD ARRANGEMENTS BETWEEN CONTRACTOR AND THE BUYING DEPARTMENT WILL PREVAIL.**

<u>Technical Assistance</u> - Throughout the life of the contract, contractors will be responsible, upon request, to provide on-site technical assistance or training for any item contained within the scope of the contract, for 90 days or as needed from the date of receipt of goods.

<u>Inspection and examination</u> - Contractors may be required during the life of the contract to provide samples within ten (10) calendar days to the requesting Department for inspection of quality, construction, and or design, etc. Samples will be returned to bidders upon the completion of the evaluation. *All samples will be provided at no charge to the Commonwealth.*

<u>Delivery</u> - All quotations shall be FOB destination. The term FOB destination shall mean delivered and unloaded to all the Commonwealth Departments, cities, towns and/or Political Subdivisions within the Commonwealth of Massachusetts, with all charges for transportation and unloading prepaid by the contractor(s).

The contractor(s) must deliver goods to the Department requesting the goods within 30 days after receipt of order (A.R.O.). Items delivered after 30 business days may be deemed unacceptable and returned to the contractor at no cost to the Commonwealth. Delivery arrangements for custom-made items may be made by mutual agreement between purchasing Department and contractor(s). **FAILURE TO DELIVER ON TIME MAY RESULT IN TERMINATION OF CONTRACT**

<u>Trade-in</u> - Contractors that agree to accept trade-ins must negotiate in good faith with Departments trade in value at the time of trade-in. Contractors awarded a contract **MUST** accept Fire/EMS Police, Equipment, etc. trade-ins **that are an equal of the product being purchased.**

Where vehicles do not fall under the scope and/or description of the FIRO3 statewide contract any type of vehicles (i.e. cars, cruisers, trucks, etc.) **ARE EXCLUDED** from being used as a trade in allowance by any eligible entity using this statewide contract. Vehicles may not be accepted as trade-ins from any eligible entity using this statewide contract to purchase and obtain any commodities or services.

Product Liability - All items must be covered by a Manufacturer's product liability insurance.

<u>Fuel surcharge provisions</u>: Contractors cannot charge any additional fuel surcharges on any order received from eligible entities under this statewide contract. Department will NOT be required to pay any addition fuel surcharges upon receipt of contractors invoicing.

Updated: October 16, 2012 Page 4 of 9



Full Performance Requirements and Specifications

The "Performance Requirements and Specification" provides detailed specifications and performance requirements that each contractor must comply with under this statewide contract. Please reference this document to ensure compliance when obtaining equipment, parts or services from contractors. These specifications are located under the "Forms & Terms" tab of Comm-PASS (www.comm-pass.com).

Vendor List and Contract information

The available contractors are listed below. Please refer to the "Vendor" tab of Comm-PASS (www.comm-pass.com) at the bottom of the vendor detail page for "Contractors Award Information 2012-2014" pricing attachment.

Supplier involvement in any of the following programs will have the appropriate icon appear beneath the column heading. Programs include Small Business Purchasing Program (SBPP), Supply Diversity Office Certification (SDO, Formerly SOMWBA Certification), Supplier Diversity Program (SDP, Formerly AMP), Environmentally Preferable Products Program (EPP), and Prompt Pay Discount PPD). (See next page)

Updated: October 16, 2012 Page 5 of 9



| | | | | STRATEGIC SOURCING SERVICES OFFICE | | | | |
|---|-----------------------------|-------------|------------|------------------------------------|------------|-----|--|--|
| Contractor | <u>Comments</u> | <u>SBPP</u> | <u>SDO</u> | <u>SDP</u> | <u>EPP</u> | PPD | | |
| A.J. Abrams Company, Inc. | Prompt Pay Discount: 2%- | | | , III., | | H | | |
| Contact: Russell Kraiterman | 10 days, 1%-15 days | | | | | | | |
| Phone: 781-784-6700 | | | | | | | | |
| Email: ajabramsco@aol.com | | | | | | | | |
| Website: www.ajabrams.com | | | | | | | | |
| Adamson Industries Corp. | Prompt Pay Discount: 2%- | SB | | pIII | | H | | |
| Contact: Steve Contarino | 10 days | | | | | | | |
| Phone: 978-681-0370 | | | | | | | | |
| Email: scontarino@adamsonindustries.com | | | | | | | | |
| Website: www.adamsonindustries.com | | | | | | | | |
| All-Comm Technologies, Inc. | Prompt Pay Discount: | SB | | THE P | | H | | |
| Contact: Paul Boudreau, President | 2%-10 days | | | | | | | |
| Phone: 781-289-3000 | _ | | | | | | | |
| Email: pboudreau@allcomm1.com | | | | | | | | |
| Website: www.allcommtechnologies.com | | | | | | | | |
| Apollo Safety, Inc. | Prompt Pay Discount: | SB | | pHT _q | | H | | |
| Contact: Tracy Carvalho | 2%-10 days, 1%-15 days, | | | | | | | |
| Phone: 508-673-2544 | .5%-20 days, .2%-30 days | | | | | | | |
| Email: tracy@apollosafety.com | | | | | | | | |
| Website: www.apollosafety.com | | | | | | | | |
| Bergeron Protective Clothing | Prompt Pay Discount: | | | ,TiTs | | N | | |
| Contact: Richard Hillsgrove | 1%-10 days | | | | | | | |
| Phone: 603-736-8500 | _ | | | | | | | |
| Email: | | | | | | | | |
| Rich@BergeronProtectiveClothing.com | | | | | | | | |
| Website: | | | | | | | | |
| www.BergeronProtectiveClothing.com | | | | | | | | |
| Brigham Industries, Inc. | Prompt Pay Discount: | SB | | pHH. | | N | | |
| Contact: Jody Bagdis | 2%-10 days, 1%-15 | | | | | | | |
| Phone: 508-795-7905 | days | | | | | | | |
| Email: jbagdis@brighamindustries.com | | | | | | | | |
| Website: www.brighamindustries.com | | | | | 40 | | | |
| C & S Specialty | Prompt Pay Discount: | | | e IIII. | (\$) | H | | |
| Contact: Henry Heroux | 1%-15 days | | | | | | | |
| Phone: 401-769-2260 | | | | | | | | |
| Email: info@csspecialty.com | | | | | | | | |
| Website: <u>www.csspecialty.com</u> | | | | - | | | | |
| Canberra Industries, Inc. | Prompt Pay Discount: | | | ,III, | | H | | |
| Contact: LaCorey Will, Associate Sales | 1%-10 days | | | | | | | |
| Support Specialist | | | | | | | | |
| Phone: 203-639-2475 | | | | | | | | |
| Email: lacorey.will@canberra.com | | | | | | | | |
| Website: <u>www.canberra.com</u> | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Updated: October 16, 2012 Page 6 of 9



| Contractor | Comments | SBPP | SDO | SDP | EPP | PPD |
|---|-----------------------------|------|-----|----------|-----|-----|
| Central Equipment Co. | Prompt Pay Discount: | | | ,iii, | | N |
| Contact: Jean Cole, President | 1%-10 days | | | | | |
| Phone: 508-758-3758 | | | | | | |
| Email: centralequipment@verizon.net | | | | | | |
| Comtronics Corporation | Prompt Pay Discount: | | | plifty. | | H |
| Contact: Catherine Leonard, President | 2%-10 days, 1.5%-15 | | | | | |
| Phone: 617-770-0212 | days, 1%-20 days | | | | | |
| Email: <u>cleonard@radioshop.com</u> | | | | | | |
| Website: <u>www.radioshop.com</u> | | | | | | |
| Cyber Communications | Prompt Pay Discount: | SB | | THE P | | H |
| Contact: John Connolly | 2%-10 days, 1.5%-15 | | | | | |
| Phone: 781-647-1010 | days, 1%-20 days | | | | | |
| Email: jconnolly@cybercomminc.com | | | | | | |
| Website: <u>www.cybercomminc.com</u> | | | | | | |
| Doughboy Police and Fire Supply | Prompt Pay Discount: | SB | | plifty. | | N |
| Contact: Paul Barry | 1%-10 days | | | | | |
| Phone: 617-282-2200 | | | | | | |
| Email: info@doughboyuniforms.com | | | | | | |
| Easton Electronics Inc | Prompt Pay Discount: | SB | | pHT. | | N |
| Contact: David Westcott | 10%-10 days | | | | | |
| Phone: 781-828-1955 | | | | | | |
| Email: davewestcott@easton- | | | | | | |
| <u>electronics.com</u> | | | | | | |
| Website: <u>www.easton-electronics.com</u> | | | | | | |
| FDSS, LLC | Prompt Pay Discount: | SB | | p.IIII.g | | N |
| Contact: Alexander McCurdy, Owner | 5%-10 days, 5%-15 | | | | | |
| Phone: 978-758-1122 | days | | | | | |
| Email: alexmccurdy.fdss@yahoo.com | | | | | | |
| Website: www.fdss-ne.com | | | | | | |
| Fire Tech and Safety | Prompt Pay Discount: | | | , III., | | N |
| Contact: Matthew Wicks | 2%-10 days, 1%-15 | | | | | |
| Phone: 978-244-0555 | days | | | | | |
| Email: MWicks@fts-ne.com | | | | | | |
| Website: www.fts-ne.com | D (D D) | | | nie. | | ./ |
| Fisher Scientific Company, L.L.C. | Prompt Pay Discount: | | | pill's | | M |
| Contact: James Bond | .5%-10 days | | | | | |
| Phone: 860-655-2281 | | | | | | |
| Email: safety.quotes@thermofisher.com | | | | | | |
| Website: www.fishersafety.com | Prompt Pay Discount | | | , iii, | - | - |
| Industrial Protection Services, LLC | Prompt Pay Discount: | | | 2.111 | | H |
| Contact: Cindy Murphy Phone: 978-657-4740x13 | 1%-10 days | | | | | |
| | | | | | | |
| Email: cmurphy@ipp-ips.com Website: www.ipp-ips.com | | | | | | |
| Mengite: MMM:Thh-thg:com | | | | | | |
| | | | | | | |
| | Í | 1 | 1 | 1 | l . | 1 |

Updated: October 16, 2012



| Contractor | Comments | CRDD | CDO | CDD | EDD | DDD |
|--|-----------------------------|-------------|------------|------------------|------------|-----|
| Contractor | Comments | <u>SBPP</u> | <u>SDO</u> | <u>SDP</u> | <u>EPP</u> | PPD |
| L W Bills Company | Prompt Pay Discount: | | | pIII q | | × |
| Contact: Dan Dinwiddie | 2%-10 days | | | | | |
| Phone: 978-352-6660 | | | | | | |
| Email: lwbills@comcast.net | | | | | | |
| Website: www.lwbills.com | | | | -0- | | |
| MARLBORO FIRE EXTINGUISHER INC | Prompt Pay Discount: | | | pHiq | | × |
| Contact: Nicole Strategakis, Treasurer | 2%-10 days, 1%-15 | | | | | |
| Phone: 508-481-4652 | days, ½%-20 days | | | | | |
| Email: nikki@mfext.com | | | | | eff: | |
| Masimo Americas, Inc. | Prompt Pay Discount: | | | pHTq | (%) | N |
| Contact: Cynthia Vu, Contracts | .5%-10 days | | | | | |
| Coordinator | | | | | | |
| Phone: 949-297-7575 | | | | | | |
| Email: cvu@masimo.com | | | | | | |
| Website: <u>www.masimo.com</u> | | | | | | |
| MHQ Municipal Vehicles a division of | Prompt Pay Discount: | | | pHT _q | | H |
| Natick Auto Sales, Inc. | .5%-10 days | | | | | |
| Contact: Frank Chase, President | - | | | | | |
| Phone: 508-573-2669 | | | | | | |
| Email: <u>dkueppers@mhq.com</u> | | | | | | |
| Website: <u>www.mhq.com</u> | | | | | | |
| New England Fire Equipment & | Prompt Pay Discount: | | | , III., | | N |
| Apparatus | 1%-10 days | | | | | |
| Contact: James Feehan, President | | | | | | |
| Phone: 203-239-5678 | | | | | | |
| Email: nefea@aol.com | | | | | | |
| Website: www.NEFEA.com | | | | | | |
| Northeast Rescue Systems Inc. | Prompt Pay Discount: | (SB) | | , III., | | H |
| Contact: Dorothy O'Connor | 1%-10 days | | | | | |
| Phone: 617-325-3993 | 3 | | | | | |
| Email: info@northeastrescue.com | | | | | | |
| Website: www.northeastrescue.com | | | | | | |
| R.B. Allen Co., Inc. | Prompt Pay Discount: | | | pIII. | | N |
| Contact: Jonathan Allen | 2%-10 days | | | | | |
| Phone: 603-964-8140 | | | | | | |
| Email: rballen@rballen.com | | | | | | |
| Website: www.rballen.com | | | | | | |
| Safety Inc. | Prompt Pay Discount: | | | plifty | | N |
| Contact: Joel Myerson | 2%-10 days, 1.5%-15 | | | _ | | |
| Phone: 978-532-7330 | days, 1%-20 days, .5%- | | | | | |
| Email: joel@ESafetyInc.com | 30 days | | | | | |
| Website: www.ESafetyInc.com | | | | | | |
| United Divers, Inc. | | (SB) | 1 | ı ÎİÎ. | | N |
| Contact: James Estabrook | Prompt Pay Discount: | | | | | , |
| Phone: 617-666-0410 | 2%-10 days | | | | | |
| Email: diverjime@uniteddivers.com | 2 /0 10 days | | | | | |
| man, arver june wantedarvers, colli | | | 1 | 1 | | l |

Updated: October 16, 2012



| Contractor | Comments | SBPP | SDO | <u>SDP</u> | EPP | PPD |
|--------------------------------------|----------------------|-------------|-----|------------|------------|-----|
| Website: <u>www.uniteddivers.com</u> | | | | | | |
| Wildland Warehouse | Prompt Pay Discount: | | | , III., | | M |
| Contact: Ty Parker, President | 2%-10 days, 1.5%-15 | | | | | |
| Phone: 908-362-6147 | days | | | | | |
| Email: sales@wildlandwarehouse.com | | | | | | |
| Website: www.wildlandwarehouse.com | | | | | | |
| ZOLL Medical Corporation | Prompt Pay Discount: | | | pIII g | | H |
| Contact: Elizabeth McCaughey | 1%-10 days | | | | | |
| Phone: 800-348-9011x9568 | | | | | | |
| Email: EMcCaughey@ZOLL.Com | | | | | | |
| Website: <u>www.zoll.com</u> | | | | | | |

Strategic Sourcing Services Team Members

Julie WalrathDept. of Fire ServicesMarianne LaraDept. of Fire ServicesMichele HebertDept. of Fire Services

Summary of Where to Obtain Important Contract Information

To obtain in depth contract information please go to the Comm-PASS (<u>www.comm-pass.com</u>) website, click on "Contracts" then search by document number FIRO3 to locate the following contract information:

Contract User Guide "Forms & Terms" tab

Performance Requirements and Specifications "Forms & Terms" Tab

Contractors Fact Sheet "Vendor" tab-bottom of vendor

details

Manufacturer's Discounts 2012-2014 "Vendor" tab-bottom of vendor

details

Updated: October 16, 2012 Page 9 of 9